

## HIU Series High-Precision AC/DC Meter User Manual V2.2



### HIU600B-E, HIU1000B-E, HIU1500B-E, HIU600L-E, HIU1000L-E



Founded in 2017, Shenzhen Hangzhi Precision Electronics Co., Ltd. is a technology-leading enterprise dedicated to the development, production, sales and customization of high-precision current transducers and measuring instruments. We will strive to build a well-known brand of precision current transducers and precision instruments in the DC field, and become a leading international leader in precision electronics in the field of DC systems.

Based on multi-faceted technology integration and innovation, Shenzhen Hangzhi Precision Electronics Co., Ltd. has developed the industry's first high-precision digital current transducer and an analog current transducer featuring high precision, low costs, low zero drift and low temperature drift. This series of products reduces industry costs, improves industry efficiency, enhances user experience, and creates value for customers. The company's products have won many achievements in the national innovation and entrepreneurial competition, and won wide attention and support from all walks of life.

As a company with strong sense of responsibility and mission, we adhere to multi-point zero-flux technology-led approach, with client-oriented service and customized products, and improve the operating quality by successfully capital financing. We are making our efforts to build an innovative sharing enterprise.



### Table of content

1	Prefa	ace		1
	1.1	Packi	ng Checklist	1
	1.2	Acces	sories	2
	1.3	About	safety	3
	1.4	About	label	3
	1.5	About	measurement safety level	4
	1.6	Preca	utions for use	5
		1.6.1	Inspection before use	5
		1.6.2	Placement environment	6
		1.6.3	Placement method	6
		1.6.4	Use of the instrument	6
		1.6.5	Before connecting the power cord	7
		1.6.6	Before connecting the test cable	7
		1.6.7	Before turning on the power	
		1.6.8	Before measurement	
		1.6.9	Before connecting the communication cable	8
2	Sum	mary	-	9
	2.1	Produ	ict summary	9
	2.2	Produ	ct characteristics	9
	2.3	Produ	ct composition	9
3	Prod	uct sele	ction guide and technical parameters	11
	3.1	Produ	ict selection	11
	3.2	Techr	ical parameters	11
	3.3		e and frequency	
	3.4		onic measurement	
	3.5		technical parameters	
4		uctions	for use	13
	4.1			
	4.2	Instru	ctions of interface	
		4.2.1	Boot interface	
			Main interface	
		4.2.3	AC measurement interface	
		4.2.4	DC measurement interface	
5	Conr		nformation	
	5.1		erminal definition (DB9 male)	
6				
7	Main		e and service	
	7.1		ation and repair	
	7.2		ment transportation	
	7.3	•	cement of parts and life	
	7.4		ing	
	7.5		ently Asked Questions	
App	pendix	1 Com	munication agreement	20



### 1 Preface

Thank you for choosing HANGZHI "HIU Series High-Precision AC/DC Meter". In order to make full and lasting use of this product, please keep the manual properly. The HIU series high-precision AC/DC meter is referred as "this instrument" below.

### 1.1 Packing Checklist

When this instrument is delivered to you, please check if any abnormalities or damages occur during transportation before using it. In particular, please pay attention to accessories, panel, keys and other items. In case of damage or failure to work, please contact the agent or HANGZHI service center.

Please keep the packaging material for delivery properly for future transportation.

Packing checklist							
Item	Product photo	Specifications	Description				
□ This instrument		See Part 3	High-Precision AC/DC Meter				
□ User manual (This manual)		Soft copy or hard copy	To describe the operational method, specifications, etc.				
Power line		1.5 m/3*0.75 mm <sup>2</sup> Rated voltage: 250V Rated current: 10A	For power supply				
□ Voltage test line		1 m/2.5mm <sup>2</sup> Rated voltage: CATIII 1000V/CATIV 600V Rated current: 10A	To measure the voltage input signal				
Small current test line		1 m/2.5mm <sup>2</sup> Rated current: 10A	To measure small current signal (only for HIU600L-E and HIU1000L-E)				

Please make sure that the contents of the packing are correct.

Note:

1) This instrument has been programmed when it was manufactured, and the latest version can be downloaded from the homepage of our company



2) Instructions for use in other languages are available at our website : <u>http://www.hangzhicn.com/</u>

### 1.2 Accessories

This instrument has the following options (to be sold separately). Please contact the agent or sales center if you need purchase.

Option list						
Item	Product photo	Specifications	Description			
□ USB to RS232 connection line		1.8 m/ USB2.0/ RS232	It can be used to transfer PC interface from USB2.0 to RS232.			
□ RS232 connection line		2 m/ 3*0.3mm <sup>2</sup> DB9 Female to female/ 23 connection line	It can be used to connect between RS232 and communication interface of this device.			
□ USB to RS485 connection line		1.5 m/ USB2.0/ RS485	It can be used to transfer PC interface from USB2.0 to RS485.			
□ RS485 connection line		0.1 m/ 2*0.3mm <sup>2</sup> DB9 Female to female	It can be used to connect between RS485 and communication interface of this device.			
□ USB extension line		2.0 m/ USB2.0/ Male to male	It can be used for LCD screen program upgrade.			
AC adapter		For overseas usage	Power adapter for different countries.			



### 1.3 About safety

The instrument is designed and tested in accordance with IEC61010 safety specifications, and is shipped in a safe state. In addition, failure to comply with the instructions may damage the functions provided by the instrument to ensure safety. Before using this instrument, please read carefully the following safety-related matters.

	Danger				
0	If wrong method is used, it may lead to personal accident and instrument failure. Read the instructions carefully and operate after fully understanding the contents.				
	Warning				
It includes electrical hazards such as electric shock, heating, fire and arc discharge by short circuit. Personnel who first use electrical measuring instruments should us under the supervision of senior electrical measuring personnel.					
	The instrument is measured under live state. In order to prevent electric shock accidents, please wear electrical rubber gloves, electrical rubber boots, safety hats and other insulation protective articles according to the rules of labor safety and health.				

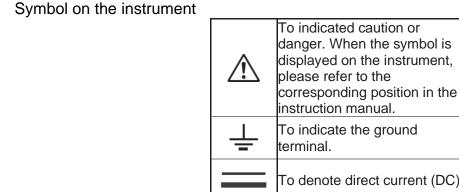
### 1.4 About label

This manual classifies and marks the severity and risk levels of risks as follows.

	A dangerous situation that is highly likely to cause death or serious injury to the operator is described.
	Situations that are likely to result in death or serious injury to the operator are described.
⚠Note	Conditions that may result in minor injury to the operator or expected damage or malfunction of the instrument are described.
Important matters	Information or content regarding operations and maintenance work that must be known in advance are described
14	An indication of high voltage hazard is used to warn the risk of shock, burns and even death from electric shock due to neglection in safety confirmation or misuse
$\bigcirc$	Prohibited behavior is indicated.
	The "mandatory" matter which must be performed is indicated.

3





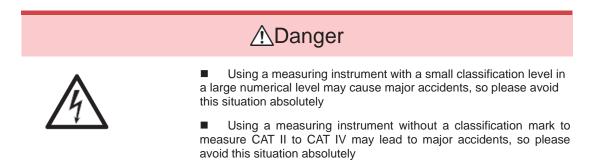
To denote direct current (DC)
 To denote alternate current (AC).
 To denote power "ON".
 To denote power "OFF".

### Symbols related to standard

Ŕ	Marking of regulations on the abandonment of electrical and electronic equipment (WEEE Directive) in EU countries.
CE	Consistent with the restrictions shown in the EC Ministerial Council Directive (EC Directive).

### 1.5 About measurement safety level

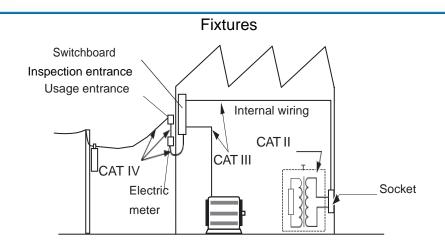
In order to use the measuring instrument safely, IEC61010 classifies the measurement into three safety levels of CAT II to CAT IV according to the places of use.



This instrument is suitable for CAT III 1000 V.

- CAT II: The primary side circuit of an instrument (movable tool, household appliance, etc.) with a power cord that connects to the outlet, when the socket is directly measured.
- CAT III: Measuring the primary side circuit of an instrument (fixed device) that is directly powered from the switchboard, and the circuit from the switchboard to the outlet.





### 1.6 Precautions for use

In order to use the instrument safely and make full use of its functions, please observe the following precautions.

### 1.6.1 Inspection before use

<ul> <li>If the test cable or the instrument is damaged, it may cause electric shock. sure to do the following checks before using it</li> <li>Before using it, please confirm that there are no problems caused by stora and transportation, and use it after checking and confirming the operation. is confirmed to be faulty, please contact the agent or the company after-sacenter.</li> <li>The outer surface of the power cord damage or exposure may cause electric shock or short circuit accident. Please do not use, and contact y dealer or company after-sales center</li> <li>The outer skin of the cable damage or metal exposure may cause short cir or electric shock. Please replace with a device that is not damaged.</li> <li>Check whether the instrument is damaged. if it is damaged, please send it repair.</li> <li>When the power is turned on and the start button is lit red, the power cord repower cord repowere cord repower cord repower cord repower cord repower cor</li></ul>	
<ul> <li>and transportation, and use it after checking and confirming the operation. is confirmed to be faulty, please contact the agent or the company after-sacenter.</li> <li>The outer surface of the power cord damage or exposure may cause electric shock or short circuit accident. Please do not use, and contact y dealer or company after-sales center</li> <li>The outer skin of the cable damage or metal exposure may cause short cir or electric shock. Please replace with a device that is not damaged.</li> <li>Check whether the instrument is damaged. if it is damaged, please send it repair.</li> </ul>	. Be
<ul> <li>electric shock or short circuit accident. Please do not use, and contact y dealer or company after-sales center</li> <li>•The outer skin of the cable damage or metal exposure may cause short cir or electric shock. Please replace with a device that is not damaged.</li> <li>•Check whether the instrument is damaged. if it is damaged, please send it repair.</li> </ul>	. If it
or electric shock. Please replace with a device that is not damaged. •Check whether the instrument is damaged. if it is damaged, please send it repair.	
repair.	rcuit
•When the power is turned on and the start button is lit red, the power cord r	it for
be broken or a malfunction occur inside the instrument. Please send it repair.	,
<ul> <li>After the end of the test (displaying the company LOGO), if the measurement function screen is not displayed, a malfunction may occur insthe instrument. Please send it for repair.</li> </ul>	

SHENZHEN HANGZHI PRECISION ELECTRONICS CO. LTDAdd: Rm 531, Building B, Huayuan Hi-Tech Innovation Park,<br/>Baoyuan Road, Bao'an District, Shenzhen, China P.R.Email: sales@hangzhicn.com<br/>Tel: +86(0)755-8259 3440Technical support: info@hangzhicn.com

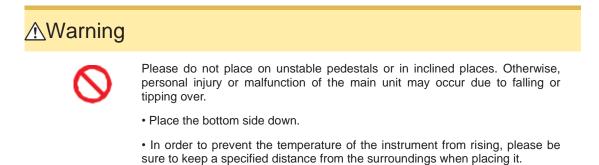
# 5



### 1.6.2 Placement environment

# Warning Please do not place the instrument in the following places, otherwise it will cause malfunction or accident of the instrument. Direct sunlight or high temperature places Locations where corrosive gases and explosive gases are generated Places where strong electromagnetic waves are generated or near charged objects Close to induction heating device (high frequency induction heating device, IH induction cooker, etc.) Locations where mechanical vibrations are frequent Locations affected by water, oil, chemicals and solvents Wet, dew condensation A place with a lot of dust

### 1.6.3 Placement method





The means to cut off the power supply of this instrument is to unplug the power cord. In case of emergency, the power cord can be unplugged to cut off the power supply immediately, so please make sure that there is enough space for operation.

### 1.6.4 Use of the instrument





To prevent an electric shock, never remove the main unit casing, since there are high voltage and high temperature parts inside.

### SHENZHEN HANGZHI PRECISION ELECTRONICS CO. LTD

Add: Rm 531, Building B, Huayuan Hi-Tech Innovation Park,<br/>Baoyuan Road, Bao'an District, Shenzhen, China P.R.Email: sales@hangzhicn.com<br/>Tel: +86(0)755-8259 3440Website: www.hangzhicn.com

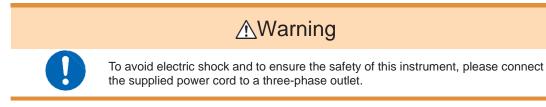


### **Mote**



In order to prevent damage to the instrument, please avoid vibration and collision during handling and use, and pay attention to collisions caused by falling.

### 1.6.5 Before connecting the power cord



### 1.6.6 Before connecting the test cable

 Danger

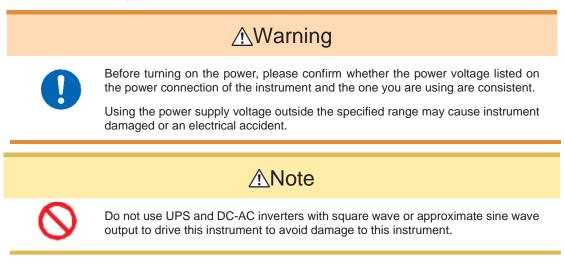
 Image: Description of the circuit breaker of the test cable to the secondary side of the circuit breaker. Even if a short circuit occurs on the secondary side of the circuit breaker, the short circuit current is cut by the circuit breaker. The current capacity on the primary side is very large, and in the event of a short circuit accident, damage to the instrument or equipment may occur.



### <u>∧</u>Warning

To avoid electric shock and short circuit accidents, please use the specified test cable.

### 1.6.7 Before turning on the power



### SHENZHEN HANGZHI PRECISION ELECTRONICS CO. LTD

Add: Rm 531, Building B, Huayuan Hi-Tech Innovation Park, Baoyuan Road, Bao'an District, Shenzhen, China P.R. Email: sales@hangzhicn.com Technical support: info@hangzhicn.com Tel: +86(0)755-8259 3440 Website: www.hangzhicn.com



### 1.6.8 Before measurement

### When measuring voltage

### **A**Danger

• The maximum in-phase voltage of the voltage measurement terminal is as follows.

CAT II : AC/DC 300 V

Without measurement classification: AC/DC 800 V



Exceedance of this voltage may cause damage to the instrument or cause personal injury.

• The maximum input voltage of the voltage measurement terminal is DC 1000 V  $_{\rm v}$  1100 V peak  $_{\rm o}$ 

When the voltage exceeds 800V, it can be measured only when the object to be tested is insulated from the ground. Exceedance of this voltage may cause damage to the instrument or personal injury.

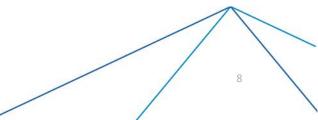
•To prevent an electric shock, do not use the test cable tip to avoid short circuit in the voltage-applied circuit.

### 1.6.9 Before connecting the communication cable



When connecting or removing the communication cable, please be sure to turn off the power of the instrument and the connected device. Failure to do so may result in false action or malfunction.

**Note** 





### 2 Summary

### 2.1 Product summary

As a new generation product, HANGZHI high-precision AC/DC meter adopts a new software and hardware design, which can simultaneously measure single-phase AC and DC voltage, current, frequency, phase, active power, etc. It can be widely used in AC and DC measurement of institute of metrology, power, measurement, military, manufacturing, academic research and other fields.

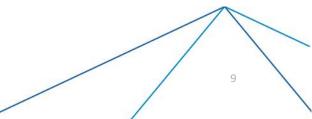
### 2.2 Product characteristics

- It can measure single-phase AC and DC voltage, current, frequency, phase and active power.
- Ripple test can be performed to detect AC ripple below 1 kHz.
- Equipped with RS232, RS485 communication interface which can communicate directly with PC. CAN communication interface is optional.
- Voltage, current and multi-range can be automatic switched, and it can measure the limit of 110%.
- Equipped with 5.6-inch LCD.
- > Equipped with online upgrade of product program.

### 2.3 Product composition

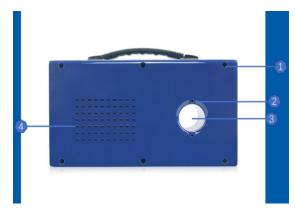


1		Display measurement data, set parameters, etc.	
		Please refer to the chapter "Measurement Process" for details.	
3 Busbar fixing hole		For fixed busbars	
4	Handle	For instrument handling	





### Back



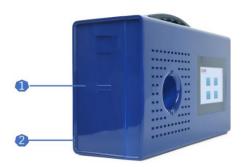
1	Housing fixed position	The whole machine is fixed by six recessed screw.
2	Busbar fixing hole	For fixed busbars
3	Cable piercing hole	Please refer to the chapter "Measurement Process" for details.
4	Vents	For body cooling





1	Power input	Please refer to "Check before measuring"	
2	Main power switch	For ON/OFF of the main power	
3	Voltage measuring terminal (positive)	Connect the test cable HIGH terminal: connect the red cable	
4	Voltage measuring terminal (negative)	Connect the test cable LOW terminal: connect the black cable	

Right



•	1	Current direction indication of the	Route the cable through the test hole as indicated by the				
	measured cable		arrow for current testing				
	2	Manufacturing nameplate	Do not strip off for management purposes.				

### SHENZHEN HANGZHI PRECISION ELECTRONICS CO. LTD

Add: Rm 531, Building B, Huayuan Hi-Tech Innovation Park, Baoyuan Road, Bao'an District, Shenzhen, China P.R. Email: sales@hangzhicn.com Tel: +86(0)755-8259 3440 Website: www.hangzhicn.com



# 3 Product selection guide and technical parameters 3.1 Product selection

	HIU600B-E	HIU1000B-E	HIU1500B-E	HIU600L-E	HIU1000L-E
DC voltage measurement (DCV)	20V~1000V	20V~1000V	20V~1000V	20V~1000V	20V~1000V
DC current measurement (DCI)	20A~600A	30A~1000A	75A~1500A	500mA~600A	1A~1000A
AC voltage measurement (ACV)	30V~707V	30V~707V	30V~707V	30V~707V	30V~707V
AC current measurement (ACI)	15A~424A	20A~707A	50A~1000A	500mA~424A	1A~707A

### 3.2 Technical parameters

		HIU600B-E	HIU1000B-E
	Measuring Limit	600A	1000A
DC current	Measuring Range	(0~110%)RG	(0~110%)RG
DC current	Accuracy	±0.02%RD(20A≤I≤600A)	±0.02%RD(30A≤I≤1000A)
	Resolution	0.002%RD(20A≤I≤600A)	0.002%RD(30A≤I≤1000A)
	Measuring Limit	1000V	1000V
DC valtage	Measuring Range	(0~110%)RG	(0~110%)RG
DC voltage	Accuracy	±0.02%RD(20V≤U≤1000V)	±0.02%RD(20V≤U≤1000V)
	Resolution	0.002%RD(20V≤U≤1000V)	0.002%RD(20V≤U≤1000V)
	Measuring Limit	424A	707A
AC current	Measuring Range	(0~110%)RG	(0~110%)RG
AC current	Accuracy	±0.05%RD(15A≤I≤424A)	±0.05%RD(20A≤I≤707A)
	Resolution	0.005%RD(15A≤I≤424A)	0.005%RD(20A≤I≤707A)
	Measuring Limit	707V	707V
	Measuring Range	(0~110%)RG	(0~110%)RG
AC voltage	Accuracy	±0.05%RD(30V≤U≤707V)	±0.05%RD(30V≤U≤707V)
	Resolution	0.005%RD(30V≤U≤707V)	0.005%RD(30V≤U≤707V)
DC power	Accuracy	±0.02%RD (20V≤U≤1000V, 20A≤I≤600A)	±0.02%RD (20V≤U≤1000V, 30A≤I≤1000A)
AC active power	Accuracy	±0.05%RD (30V≤U≤707V, 15A≤I≤424A)	±0.05%RD (30V≤U≤707V, 20A≤I≤707A)

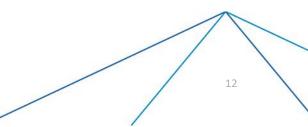
Note: RD denotes reading value, RG denotes measuring range value (the same below).

		HIU1500B-E
	Measuring Limit	1500A
DC current	Measuring Range	(0~110%)RG
DC current	Accuracy	±0.02%RD(75A≤I≤1500A)
	Resolution	0.002%RD(75A≤I≤1500A)
	Measuring Limit	1000V
DC voltage	Measuring Range	(0~110%)RG
DC vollage	Accuracy	±0.02%RD(20V≤U≤1000V)
	Resolution	0.002%RD(20V≤U≤1000V)
	Measuring Limit	1000A
AC current	Measuring Range	(0~110%)RG
AC current	Accuracy	±0.05%RD(50A≤I≤1000A)
	Resolution	0.005%RD(50A≤I≤1000A)
	Measuring Limit	707V
AC voltage	Measuring Range	(0~110%)RG
AC VOllage	Accuracy	±0.05%RD(30V≤U≤707V)
	Resolution	0.005%RD(30V≤U≤707V)
DC power	Accuracy	±0.02%RD(20V≤U≤1000V, 75A≤I≤1500A)
AC active power	Accuracy	±0.05%RD(30V≤U≤707V, 50A≤I≤1000A)



		HIU600L-E	HIU1000L-E
	Measuring Limit	600A	1000A
DC current	Measuring Range	(0~110%)RG	(0~110%)RG
De cuirent	Accuracy	±0.05%RD(500mA≤I≤600A)	±0.05%RD(1A≤I≤1000A)
	Resolution         0.005%RD(500mA≤I≤600A)		0.005%RD(1A≤I≤1000A)
	Measuring Limit	1000V	1000V
DC voltage	Measuring Range	(0~110%)RG	(0~110%)RG
DC Voltage	Accuracy	±0.05%RD(20V≤U≤1000V)	±0.05%RD(20V≤U≤1000V)
	Resolution	0.005%RD(20V≤U≤1000V)	0.005%RD(20V≤U≤1000V)
	Measuring Limit	424A	707A
AC current	Measuring Range	(0~110%)RG	(0~110%)RG
Ao cuirein	Accuracy	±0.05%RD(500mA≤I≤424A)	±0.05%RD(1A≤I≤707A)
	Resolution	0.005%RD(500mA≤I≤424A)	0.005%RD(1A≤I≤707A)
Measuring Limit		707V	707V
AC voltage	Measuring Range	(0~110%)RG	(0~110%)RG
AC vollage	Accuracy	±0.05%RD(30V≤U≤707V)	±0.05%RD(30V≤U≤707V)
	Resolution	0.005%RD(30V≤U≤707V)	0.005%RD(30V≤U≤707V)
DC power Accuracy		±0.05%RD (20V≤U≤1000V,500mA≤I≤600A)	±0.05%RD (20V≤U≤1000V,1A≤I≤1000A)
AC active power	Accuracy	±0.05%RD (30V≤U≤707V, 500mA≤I≤424A)	±0.05%RD (30V≤U≤707V, 1A≤I≤707A)

Note: HIU600L-E and HIU1000L-E need to use small current terminals when measuring DC current 10A or AC current smaller than 7A.





### 3.3 Phase and frequency

Technical parameters of phase and frequency				
	Measuring range	0.000°~359.999°		
Phase measurement	Accuracy	±0.02°		
	Resolution	0.001°		
	Measuring range	40Hz~70Hz		
Frequency measurement	Accuracy	±0.01Hz		
	Resolution	0.001Hz		

### 3.4 Harmonic measurement

Allowable error of harmonic measurement					
Grade	To be measured	Condition	Allowable error		
	Voltage	$U_b \ge 1\% U_N$	5% <i>U</i> <sub>b</sub>		
А		$U_{b} < 1\% U_{N}$	0.05%U <sub>N</sub>		
	Current	$I_b \ge 3\% I_N$	5%I <sub>b</sub>		
		$I_{b} < 3\% I_{N}$	0.15% <i>I</i> <sub>N</sub>		
Note: $U_N$ denotes nominal voltage, $U_b$ denotes harmonic voltage, $I_N$ denotes					
rated current, $I_b$ denotes harmonic current.					

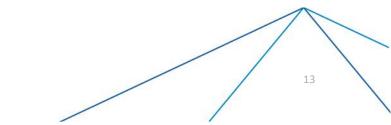
### 3.5 Other technical parameters

Other technical parameters		
Working power voltage	AC85V~265V, 50/60Hz	
Power consumption	Less than 30VA	
Preheat time	≤30 mins	
Working temperature	10℃~35℃	
Relative humidity	≤85%, Noncorrosive gas	
Dimensions	About 300mm×185mm×100mm (L×W×D) (excluding bulges)	
Weight	3.0kg	

### 4 Instructions for use

### 4.1 Steps

- 1) Place the instrument
- 2) Check before measurement



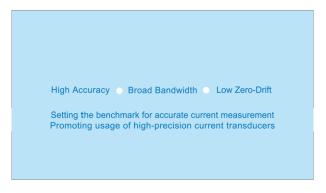


- 3) Connect the power cord
- 4) Connect the test cable
- 5) Turn on the power
- 6) Start measuring
- 7) Record data
- 8) Measurement completed

### 4.2 Instructions of interface

### 4.2.1 Boot interface

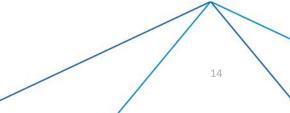
The boot interface is displayed within 1-2 seconds after the power is turned on, and the boot interface is as shown below.



### 4.2.2 Main interface

After the boot screen, the main screen as shown below will appear. The main interface has a total of 3 buttons, which are AC, DC, and settings. If you click "AC", AC measurement interface will appear. If you click "DC", DC measurement interface will appear. If you click "Settings", Settings interface will appear.







### 4.2.3 AC measurement interface

After clicking the "AC" button on the main interface, the AC measurement interface as shown below will appear. The AC interface can display voltage, current, frequency, phase, and active power.

	AC Measurement				
Volt	age	-123.	. 456	7 v	
Curr	ent	-123.	. 456	7 A	
Freque	ency	-123.	. 456	$7_{\text{Hz}}$	
Pha	ISe	-123.	. 456	7°	
Active P	ower	-123.	. 456	7 w	
	High Range	Low Range		Harmonic	

### 4.2.4 DC measurement interface

After clicking the "DC" button on the main interface, the DC measurement interface as shown below will appear. The DC interface can display voltage, current and active power.

DC	DC Measurement				
	100 45				
Voltage	-123.45	067v			
Current	-123.45	567 <sub>A</sub>			
Power	-123.45	567w			
High Range	Low Range	Ripple Measure			



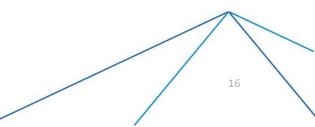


After clicking "Ripple Measurement", this instrument enters the ripple measurement function mode as shown below, and the magnitude of the voltage and current and the ripple effective value will show.

Ripple measurement					
	Amplitude	Ripple effective value			
U	-123. 4567 V	-123.4567 V			
I -123. 4567 A		-123. 4567 A			

After clicking "Settings" on the main interface, this instrument will enter the setting interface as shown below, and you can click "Calibration" button to view information such as the product software version.

	Setting		
Calibration	Debug	Product Info	





### 5 Connector information

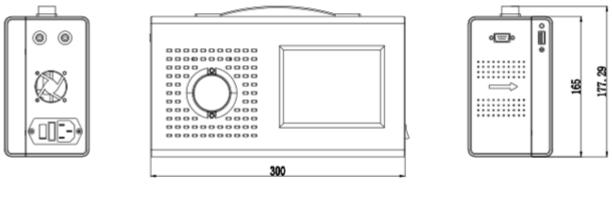
### 5.1 DB9 terminal definition (DB9 male)

Pin	Definition	Description	Connector picture
1	RS485_B	RS485 communication B	
2	RS232_RX	RS232 reception	1 5
3	RS232_TX	RS232 transmission	
4	RS485_A	RS485 communication A	
5	GND	RS485/RS232 isolated	
6	CAN_L	CAN communication L	
7	CAN_G	CAN communication isolation	69
8	CAN_H	CAN communication H	
9	N.C	Not connected	

### 6 Dimensions

Unit: mm, if not specified, the dimensional deviation is ±2mm or 1%, whichever is greater.







SHENZHEN HANGZHI PRECISION ELECTRONICS CO. LTDAdd: Rm 531, Building B, Huayuan Hi-Tech Innovation Park,<br/>Baoyuan Road, Bao'an District, Shenzhen, China P.R.Email: sales@hangzhicn.comTechnical support: info@hangzhicn.comTel: +86(0)755-8259 3440Website: www.hangzhicn.com



### 7 Maintenance and service

### Warning

Please do not modify, disassemble or repair the instrument. Failure to do so may result in fire, electric shock, or personal injury.

### 7.1 Calibration and repair

• The calibration period varies depending on the customer's usage or environment. It is recommended to determine the calibration period based on the customer's usage or environment, and commission our company to make regular corrections.

• When commissioning our company to perform calibration or repair of the instrument, the settings will be restored to the initial state.

### 7.2 Instrument transportation

• For safe transportation of the product, please use the box and cushioning material at the time of purchase. If the package is damaged/deformed and the cushioning material is flattened, please do not use it and contact the dealer or the service center.

• If the original package and cushioning materials are not used during transportation and lead to damage, the repair costs will be incurred even if the product is within warranty period.

• When sealing the instrument, be sure to unplug the cable from the unit.

• Be careful not to drop the instrument or subject to severe collisions during transport.

### 7.3 Replacement of parts and life

- Parts used in the product may experience performance degradation due to years of use.
- Regular replacement is recommended for long-term use of the instrument.
- Please contact your dealer or company service center for replacement.

### 7.4 Cleaning

When removing the dirt from the instrument and options, wipe it off with a soft cloth dampened with a small amount of water or a mild detergent. Wipe the display area gently with a soft, dry cloth.

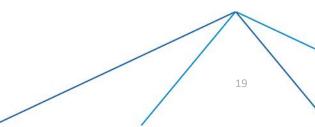
### 7.5 Frequently asked questions

If it is confirmed that there is a fault, please check the following items. If there is no matching item, please contact the agent or the company service center.



No.	Item	Please check		Possible reason $\rightarrow$ Action
1-1	The power is not turned on (nothing is displayed)	Start button color	Not light up (extinguished)	Unpowered $\rightarrow$ Please confirm the conduction status of the power cord. The power supply voltage is different from the frequency $\rightarrow$ Please check the power supply rating. (AC220V±20%, 50 Hz/60 Hz)
1-2	Cannot perform touch panel operation	lcon display	Display number icon	Key lock has been performed $\rightarrow$ Please unlock the key.
1-3	PC cannot be displayed.			Check whether R232C interface is loose.

SHENZHEN HANGZHI PRECISION ELECTRONICS CO. LTDAdd: Rm 531, Building B, Huayuan Hi-Tech Innovation Park,<br/>Baoyuan Road, Bao'an District, Shenzhen, China P.R.Email: sales@hangzhicn.com<br/>Tel: +86(0)755-8259 3440Technical support: info@hangzhicn.com





### Appendix 1 Communication agreement

Please refer to "HZP communication agreement" (RS232, RS485) or "HZP communication agreement" (CAN).

### SHENZHEN HANGZHI PRECISION ELECTRONICS CO. LTD

Add: Rm 531, Building B, Huayuan Hi-Tech Innovation Park, Baoyuan Road, Bao'an District, Shenzhen, China P.R. Email: sales@hangzhicn.com Tel: +86(0)755-8259 3440 Website: www.hangzhicn.com

